

ACCIDENTS HAPPEN.

KEMI IS HERE TO HELP.



REPORT WORK-RELATED INCIDENTS

ONLINE: Access kemi.com/claims 24/7/365 for fastest way to enter a claim (log in required)

PHONE: Call 1-800-640-KEMI (5364) Monday-Friday 8 a.m.-5 p.m. Eastern time

EMAIL: Download/print First Report of Injury (FROI) 24/7/365 on kemi.com – send to clmsfroi@kemi.com

FAX: Download/print FROI – fax to 1-859-425-7822

MAIL: Download/print FROI – mail to KEMI, ATTN: Claims Unit, P.O. Box 12500, Lexington, KY 40583-2500

** KRS 342.033 requires policyholders to report injuries or illnesses to us within three (3) working days of receiving notification of the incident or alleged incident*

ACCESS AN EXTRA LEVEL OF SERVICE WITH MEDCOR FOR FREE

- Toll-free phone number available 24/7/365 for reporting claims whenever they happen
- Completion of a FROI by Medcor that is electronically submitted to KEMI
- Triage by a nurse for injured workers with 24/7/365 availability
- Special service offered at no additional cost - check with your KEMI representative

FIND ADDITIONAL RESOURCES ON KEMI.COM

Provider Locator – Search by provider, county, city, zip code

KEMI Contact Card – See billing information for health care providers

Claims Detail Dashboard – Find claims data and direct link to claims examiner (log in required)

KEMI.com Alerts – Receive email alerts on claims activities such as new claim, reserve changes, closure, change in claims type, litigation, letter of representation, and TTD suspension

Mitchell Script Advisor – Access Pharmacy Benefit Manager information and First Fill cards available in English and Spanish

Safety and Loss Control – Download free safety resources at worksafeky.com (no log in required)

EMAIL CLAIMSRELATIONS@KEMI.COM IF YOU HAVE QUESTIONS OR NEED ASSISTANCE.



250 West Main Street
Lexington, KY 40507



859.425.7800
800.640.KEMI



www.kemi.com